

**Message: RE: Undelivered Mail Returned to Sender**

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**✉ RE: Undelivered Mail Returned to Sender**

**From** Andrea Vent **Date** Thursday, April 13, 2017 8:50 AM  
**To** Kraft, Emily  
**Cc**  
**Journal Recipients** Emily.Kraft@oa.mo.gov

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 **image001.jpg** (3 Kb HTML)

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Sorry, email too many Emilys. ☺

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**From:** Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]  
**Sent:** Thursday, April 13, 2017 8:48 AM  
**To:** Andrea Vent  
**Subject:** RE: Undelivered Mail Returned to Sender

Hi Andrea – I think you meant to send this to a different Emily.

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**From:** Andrea Vent [mailto:AVent@havenofgracestl.org]  
**Sent:** Thursday, April 13, 2017 8:44 AM  
**To:** Kraft, Emily  
**Subject:** FW: Undelivered Mail Returned to Sender

Emily, can you tell me the size of the file.

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**From:** Udell, Josh [mailto:judell@datotel.com]  
**Sent:** Thursday, April 13, 2017 8:41 AM  
**To:** Andrea Vent  
**Subject:** RE: Undelivered Mail Returned to Sender

You should be able to ask them how big the file is they are attaching. You can right click on the file and select properties and it will show the file size.

Thank you,

 cid:image004.jpg@01D2  
3500 2575 2000

**Josh Udell • Service Desk Coordinator**  
710 N. Tucker, Suite 400 • St. Louis, MO 63101  
314.802.1790  
[www.Datotel.com](http://www.Datotel.com)  
**Datotel Service Desk:** [ServiceDesk@Datotel.com](mailto:ServiceDesk@Datotel.com) or 314.802.1725

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**From:** Andrea Vent [mailto:AVent@havenofgracestl.org]  
**Sent:** Thursday, April 13, 2017 8:40 AM  
**To:** Udell, Josh <[judell@datotel.com](mailto:judell@datotel.com)>

**Subject:** RE: Undelivered Mail Returned to Sender

Where will we find that information?

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**From:** Udell, Josh [<mailto:judell@datotel.com>]  
**Sent:** Thursday, April 13, 2017 8:39 AM  
**To:** Andrea Vent  
**Subject:** RE: Undelivered Mail Returned to Sender

Can you have them tell us exactly how large that file is please?

Thank you,



**Josh Udell • Service Desk Coordinator**  
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[www.Datotel.com](http://www.Datotel.com)  
**Datotel Service Desk:** [ServiceDesk@Datotel.com](mailto:ServiceDesk@Datotel.com) or 314.802.1725

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**From:** Andrea Vent [<mailto:AVent@havenofgracestl.org>]  
**Sent:** Thursday, April 13, 2017 8:10 AM  
**To:** Udell, Josh <[judell@datotel.com](mailto:judell@datotel.com)>  
**Subject:** FW: Undelivered Mail Returned to Sender

**From:** Emily Kalla [<mailto:emilywkalla@gmail.com>]  
**Sent:** Thursday, April 13, 2017 8:03 AM  
**To:** Andrea Vent  
**Subject:** Fwd: Undelivered Mail Returned to Sender

This is what I keep getting if it helps your IT guys out at all. Grrrrrr...

Emily

----- Forwarded message -----

**From:** Mail Delivery System <[MAILER-DAEMON@bolt9a.mxthunder.net](mailto:MAILER-DAEMON@bolt9a.mxthunder.net)>  
**Date:** Thu, Apr 13, 2017 at 7:55 AM  
**Subject:** Undelivered Mail Returned to Sender  
**To:** [emilywkalla@gmail.com](mailto:emilywkalla@gmail.com)

This is the mail system at host [bolt9a.mxthunder.net](http://bolt9a.mxthunder.net).

I'm sorry to have to inform you that your message could not be delivered to one or more recipients. It's attached below.

For further assistance, please send mail to postmaster.

If you do so, please include this problem report. You can delete your own text from the attached returned message.

The mail system

<[AVent@havenofgracestl.org](mailto:AVent@havenofgracestl.org)>: message size 11961560 exceeds size limit 10485760  
of server [mail.havenofgracestl.org](mailto:mail.havenofgracestl.org)[97.91.120.170]

Final-Recipient: rfc822; [AVent@havenofgracestl.org](mailto:AVent@havenofgracestl.org)

Original-Recipient: [rfc822;AVent@havenofgracestl.org](mailto:rfc822;AVent@havenofgracestl.org)

Action: failed

Status: 5.3.4

Diagnostic-Code: X-Postfix; message size 11961560 exceeds size limit 10485760  
of server [mail.havenofgracestl.org](mailto:mail.havenofgracestl.org)[97.91.120.170]

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